

CHC43415 CERTIFICATE IV IN LEISURE AND HEALTH



QUALIFICATION OVERVIEW

1. QUALIFICATION SUMMARY

National code/title:

- This qualification reflects the role of workers participating in the design, implementation and evaluation of leisure, health activities and programs for clients in one or more sector areas. Workers may be in residential facilities and/or in community agencies and day centres, completing specialised tasks and functions in relation to leisure and health. While workers are responsible for their own outputs, work is carried out under direct or indirect supervision within defined organisation guidelines.

Industry relevance:

- You must already be working in the industry to enrol in this course.
- Students will be required to complete and pay for a National Police Clearance prior to enrolment in this course.

Entry requirements:

- Learners will be expected to read and understand simple legal and medical documents, interact effectively with colleagues and build relationships with elderly people and family members. Some life experience around the elderly or those would be an advantage.

Recommended skills:

- This qualification reflects the role of workers participating in the design, implementation and evaluation of leisure, health activities and programs for clients in one or more sector areas. Workers may be in residential facilities and/or in community agencies and day centres, completing specialised tasks and functions in relation to leisure and health. While workers are responsible for their own outputs, work is carried out under direct or indirect supervision within defined organisation guidelines.

Required materials and Equipment

- Access to computer, laptop or device. Access to the internet.
- For best performance, you should access Canvas (our eLearning platform) with a computer that supports the most recent browser versions. It is recommended to use a computer five years old or newer with at least 1GB of RAM. For more information on recommended settings, supported browsers and mobile specifications, please visit: <https://community.canvaslms.com/t5/Canvas-Basics-Guide/What-are-the-browser-and-computer-requirements-for-Canvas/ta-p/66>
- As a duty of care to clients, the influenza vaccination is now mandatory for all students intending to complete practical placement in community care.
- A fee of \$25 for the purchase of an ACE-branded t-shirt applies for this course. This is mandatory for all students undertaking any practical work placement.

CHC43415 CERTIFICATE IV IN LEISURE AND HEALTH



2. QUALIFICATION COMPONENTS

To successfully complete the qualification, seventeen units of competency must be completed including 10 core and 7 electives.

Core units (10):

- The core units of this qualification are compulsory for all learners:

1. CHCCOM002	Use communication to build relationships
2. CHCDIV001	Work with diverse people
3. CHCLAH001	Work effectively in the leisure and health industries
4. CHCLAH002	Contribute to leisure and health programming
5. CHCLAH003	Participate in the planning, implementation and monitoring of individual leisure and health programs
6. CHCLAH004	Participate in planning leisure and health programs for clients with complex needs
7. CHCLAH005	Incorporate lifespan development and sociological concepts into leisure and health programming
8. CHCPRP003	Reflect on and improve own professional practice
9. HLTAAP002	Confirm physical health status
10. HLTWHS002	Follow safe work practices for direct client care

Elective units (7):

1. CHCAGE001	Facilitate the empowerment of older people
2. CHCAGE005	Provide support to people living with dementia
3. CHCCCS015	Provide individualised support
4. CHCCCS020	Respond effectively to behaviours of concern
5. CHCCCS023	Support independence and wellbeing
6. CHCCCS025	Support relationships with carers and families
7. CHCDIS003	Support community participation and social inclusion

CHC43415 CERTIFICATE IV IN LEISURE AND HEALTH



ASSESSMENT

3. ASSESSMENT REQUIREMENTS

Assessment tasks:

- Assessment is generally progressive with multiple assessment tasks to be completed for each unit of competency. Assessment tasks and methods will vary from unit to unit and may include a combination of direct performance observation, oral questioning, workbooks, practical tasks and simulations, interviews, third party reports and other techniques.

Task submission:

- Assessment tasks must be submitted by the due date unless an extension has been granted. Students are entitled to two re-submissions per item following an initially inadequate assessment.

4. RECOGNITION AND CREDIT

RPL application:

- If you believe you are able meet course requirements through workplace and other evidence in your possession, then contact your local college for further information about the RPL process. Note that RPL applications must be made at the time of enrolment after which you will be contacted by one of our assessors to discuss your application.

Credit transfers:

- You may already have acquired some of the units of competency in this qualification from an earlier course or from another Registered Training Organisation, authorised issuing body or authenticated VET transcripts from the Registrar. If so, you can claim credit for these by providing original qualification transcripts or statements of attainment. These will be verified and copied as evidence of current competency. Note that you cannot receive credit for your whole programme of study.

INDUCTION AND SUPPORT

5. INDUCTION AND SUPPORT

Pre-enrolment:

- By completing pre-enrolment assessment prior to enrolling in this qualification, you will be assisting us to evaluate your suitability for the course and to tailor support services to meet your individual needs. A Student Support Officer will review your pre-enrolment information and, if appropriate, contact you to discuss options to assist you to participate productively in the course.

CHC43415 CERTIFICATE IV IN LEISURE AND HEALTH



- Course induction:
- An induction session to be held at the outset of the course comprises an overview of the industry, including relevant legislation, and covers course content, delivery and assessment arrangements and course completion requirements. A general orientation to college facilities, rules and safety procedures is also provided.
 - Orientation to our online learning management system will also be provided by the trainer.
- Individual support:
- Your trainer can provide email and telephone support throughout the course. All enrolled students also have access to a Student Support Officer who can provide advice and assistance or facilitate external support.

CERTIFICATION ARRANGEMENTS

6. AWARDS ISSUANCE

- Course completion:
- A qualification testamur and transcript will be issued by ACE Community Colleges upon successful completion of course requirements, provided that all administrative requirements have been met and course fees are paid in full. In these circumstances, certificates will be issued within 30 days.
- Partial completion:
- Where a student does not complete all components, a statement of attainment listing units successfully achieved will be issued by ACE Community Colleges within 30 days of course completion as long as all outstanding fees have been paid.

ENROLMENT INFORMATION

7. ENROLMENT APPLICATION

- Application:
- Enrolment is contingent upon your application being accepted. Factors considered in the evaluation of enrolment applications include eligibility, pre-requisite fulfilment, the outcome of screening processes, past payment of fees and acceptance of the terms of enrolment.
- Unique student identifier (USI):
- It is a condition of enrolment in any nationally recognised training (accredited) programme that you supply us with your unique student identifier (USI). If you don't already have one you can apply for one online at www.usi.gov.au. Further information on the national USI system is available from college administration.

CHC43415 CERTIFICATE IV IN LEISURE AND HEALTH



- Confirmation:
- Enrolment is confirmed upon payment of a deposit against the course fee. ACE will collect no more than \$1500 of the total fee on initial enrolment.

8. FEES AND SUBSIDIES

- Fee For Service Option: • \$3500
- Full fee: • \$4000
- Additional charges: • A fee of \$25 for the purchase of an ACE-branded t-shirt applies for this course. This is mandatory for all students undertaking any practical work placement.
- Subsidies available: • Yes – see box below for details

<u>Programme:</u>	<ul style="list-style-type: none"> <u>Smart and Skilled</u> (NSW). Applicants eligible for enrolment under <i>Smart and Skilled</i> to note that this training is subsidised by the NSW government.
<u>Eligibility criteria:</u>	<ul style="list-style-type: none"> You must be at least 15 years old and no longer at school You must be living or working in NSW (or be an Aboriginal or Torres Strait Islander person living in specific NSW border areas) You must be an Australian citizen, permanent resident, humanitarian visa holder or New Zealand citizen
<u>Fees payable:</u>	<ul style="list-style-type: none"> \$2320 if you fulfil eligibility criteria \$1990 if you fulfil eligibility criteria and this will be your first post-secondary qualification \$240 if you fulfil eligibility criteria and receive an eligible benefit or are a dependent child, spouse or partner of a person receiving a specified Commonwealth Government welfare benefit or allowance \$0 (fee exempt) if you identify as Aboriginal or Torres Strait Islander or are receiving a Disability Support Pension or are a dependent child, spouse or partner of a person receiving a Disability Support Pension \$0 (fee exempt) if you fulfill eligibility criteria and are enrolled as a New Entrant Trainee
<u>Refunds</u>	<ul style="list-style-type: none"> Where subsidised training is not completed, a proportion of the student fee – corresponding to the number of unfinished units – will be refunded upon written request. No refund is payable on units of competency successfully completed. Refund requests will generally be processed within 28 days.
<u>Further details:</u>	<ul style="list-style-type: none"> Please note that fees may be further reduced for individual applicants in circumstances where credit transfers and RPL have been approved

- About fees:
- The course fees specified above are fully inclusive of all textbooks, learning materials, tuition costs and support services for the advertised duration of the course. Excluded is the mandatory fee for ACE-branded t-shirt applicable for work placement, which students are required to contribute to at a cost of \$25.

CHC43415 CERTIFICATE IV IN LEISURE AND HEALTH



CANCELLATIONS AND REFUNDS

9. CANCELLATIONS AND REFUNDS

Course cancellation:

- Students are entitled to a full refund, without deduction, if a course is cancelled by us for any reason prior to its commencement.
- If ACE Community Colleges, closes or ceases to deliver any part of the course in which you are enrolled we will work with you to refund the part of the course yet to be delivered, transfer you to another similar course acceptable to you at no cost, find options for your transfer to another provider.

Student withdrawal:

- Fees paid will be refunded where written notice of withdrawal is provided at least five working days prior to course commencement. Note that \$50 will be deducted from the refund amount to cover administration costs.
- Students wishing to cancel fewer than five working days prior to their course commencing, or at any time after commencement, are not entitled to a refund although a partial refund may be paid at the discretion of the local college manager where exceptional circumstances can be demonstrated. All such requests must be in writing.

Changes:

- If there are any changes to your enrolment or to the information under which you were enrolled that affect you, we will advise you as soon as possible. This includes changes to the ownership of the College, or to any training delivery arrangement such as a third-party or other services.

FURTHER INFORMATION

10. ACE STUDENT HANDBOOK

Student handbook:

- Our *Student Handbook* is available to all prospective students and may be obtained at or prior to enrolment from any of our colleges or downloaded from our website. The *Student Handbook* reflects our policies and contains information on the enrolment process, skills recognition, participation in training and assessment, support services, fees and refunds, rules and regulations and a range of general information.
- While our Student Handbook also contains the specific details of the our complaints and appeals process, it can also be accessed on our website at <https://www.acecolleges.edu.au/students/>

CHC43415 CERTIFICATE IV IN LEISURE AND HEALTH



DELIVERY

11. DELIVERY ARRANGEMENTS

Course Duration

Nominal duration: 12 months

Connected Learning Program course structure:

Component	Weekly	Total Course
One-on-one training and assistance	30 min session scheduled with the trainer fortnightly	13 hours
Trainer-directed home study	12 hours per unit	156 hours
Research	4 hours per unit	52 hours

Mode of delivery

Stage 1: Course work (delivery online) and negotiated mentoring sessions via Canvas or phone. Simulation requirements will be met in the online learning environment by using live video.

Stage 2: Practical

If employed need evidence of 120 hours employment and job tasks, OR to be completed at the end of the course.